



"ANNEXURE -A"
"CUSTOMER GRIEVANCES DETAIL"
 Quarter Ended December 31, 2016

S#	PARTICULARS	NUMBER
1	Number of customer grievance as on Sep 30,2016	Nil
2	Number of customer grievance received during the quarter	Nil
3	Number of customer grievance redressed during the quarter	Nil
4	Number of customer grievance unresolved as on December 31, 2016	Nil
5	Number of customer grievance unresolved beyond three months of the receipt	Nil
	Reasons for delay (complaint-wise):	
	1.	
	2.	
	3.	
	Add more reasons, if needed	

Irfan Moosa
 Compliance Officer